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Nairobi women embrace shoe shinning business

Digital lenders have been challenged to start offering strategic leadership that supports a transition towards customer-centric transformation journey and growth of innovative products and services ...

Customer-centricity and innovation key to financial inclusion

The Kenya Pipeline Company (KPC) on Friday paid special recognition to 29 staff members who led the integration of the industry Kenya breaking news | Kenya news today | ...

Kenya Pipeline salutes team behind integration of SAP e-platform with customs

Zenka Finance is backing the development of innovative financial products that will place customer needs at the heart of digital lending ...

Zenka roots for customer-centricity to enhance digital lending

Kenya Railways has promised enhanced services ... serviced regularly to avoid breakages and time wastage and exceed customer satisfaction, " he said. Edited by P.O ...

Kenya Railways pledges better services after ISO certification

While much has been written about the importance of customer experience, there has been little practical advice about how you actually set up an initiative from the ground up. " The Customer Experience ...

Fara Haron

IDC's CY 2013 final results show Toshiba as the no. 1 Notebook vendor in East Africa. Toshiba Gulf FZE is the number one vendor for Notebook market sales in East Africa including Kenya, Uganda, ...

Toshiba Ranks No.1 in East Africa Notebook Market

an IT solution-providing firm with bases in Kenya and Rwanda, has done business with major firms, among them embassies and multinationals yet he insists his satisfaction is always in serving one ...

My company began with a dream and a computer

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Why hospitals need strategic positioning

AVENTURA, Fla., (GLOBE NEWSWIRE) -- Life Clips, Inc. (OTC Pink: LCLP) (the "Company", "Life Clips"), announced today it has agreed to acquire Belfrics Group ("Belfrics"), a global blockchain ...

Life Clips To Enter Cryptocurrency Market With A Definitive Agreement To Acquire Global Blockchain And Digital Currency Platform Belfrics Group

" Customer satisfaction will be our key driver to enable us achieve these targets, " said Nyaanga. He said the Sacco ' s partnership with the Kenya Mortgage Refinancing Company shall see Kenyans ...

Ukulima Sacco announce plans to grow share capital to Sh1b

TAV Operation Services CEO G ü cl ü Batkin talks about the ambitious plans to expand the presence of its airport service brands, and why tailored, personalised hospitality matters now more than ever.

Interview: TAV Operation Services seeks to extend its reach in airport hospitality

Global Sensors for Oil and Gas Pipeline Monitoring market 2021-2027 Report has been highlighted by Organization and has Extensive data on factors that will amplify the growth of Sensors for Oil and ...

Global Sensors for Oil and Gas Pipeline Monitoring Market Rapidly Changing Covid 19 Pandemic Demand with Capital Analysis Forecast 2021-2027

Nearly 80 percent of the labor force in Kenya operates in the informal sector ... As informal workers accrue more job experience and earn positive customer satisfaction ratings on their profiles, they ...

Lynk: Matching informal workers with employment opportunities

Their response is that we have to talk to customer service ... Maria also reserved our On Safari in Kenya & Tanzania Safari Package scheduled to depart January 14, 2021. Maria contacted us ...

Vantage Deluxe World Travel

The digital banking app with over 20 million downloads across Nigeria, Kenya, Tanzania and India ... rooted in our prioritising the convenience, satisfaction and safety of our customers ” .

Branch processes N40b loans in three years

It is one of Africa ' s most downloaded digital banking apps with over 20 million downloads across Nigeria, Kenya, Tanzania ... prioritising the convenience, satisfaction and safety of our customers.

Branch International Processes N40bn Loans To Nigerians

(AP Photo/Armando Franca, file) NAIROBI, Kenya (AP ... That's according to a study by the American Customer Satisfaction Index, which found that although the chicken purveyor continued ...

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NAIROBI, Kenya (AP) — An airstrike hit a busy ... That's according to a study by the American Customer Satisfaction Index, which found that although the chicken purveyor continued its streak ...

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